

SIT20316 - CERTIFICATE II IN HOSPITALITY (release 2)

COURSE COMMENCES	TBC
COURSE CONCLUDES:	TBC
TIMETABLE:	TBC
COURSE LOCATION:	TBC
COURSE COST:	\$0 to \$1,050 (depending on your personal circumstances and study history under the NSW Government subsidised Smart & Skilled Program) OR \$3,680 full fee for service

John Henry Institute is excited to offer quality, hands-on, on-site hospitality training for anyone wishing to pursue a career in the exciting hospitality industry.

The hospitality industry offers a wide range of career choices, from bar tendering and waiting tables, though to cooking in a silver service restaurant or managing your own hotel or motel.

JHI's various hospitality courses are nationally recognised, so whether you are an existing worker looking to gain a qualification or someone with no prior experience wanting to enter the hospitality industry, we have the course for you.

Our Certificate II in Hospitality will equip you with the skills to gain employment in a restaurant, hotel, motel, club, pub, café or coffee shop.

UNITS OF COMPETENCY:

To achieve this qualification, students must be deemed competent in the following core and elective units, which meet the requirements of the training package:

CORE UNITS:

- BSBWOR203 - Work effectively with others
- SITHIND002 - Source and use information on the hospitality industry
- SITHIND003 - Use hospitality skills effectively
- SITXCOM002 - Show social and cultural sensitivity
- SITXCCS003 - Interact with customers
- SITXWHS001 - Participate in safe work practices

ELECTIVE UNITS:

- SITXFSA001 - Use hygienic practices for food safety
- SITHFAB001 - Clean and tidy bar areas
- SITHFAB002 - Provide responsible service of alcohol
- SITHFAB003 - Operate a bar
- SITHFAB007 - Serve food and beverage
- SITHGAM001 - Provide responsible gambling services
- HLTAID003 - Provide First Aid

MODE OF DELIVERY:

This training program is delivered face-to-face in a 'real' hospitality establishment. Traineeships are also readily available and can commence at any time.

ASSESSMENT METHOD:

To achieve competency, you will need to successfully complete written and practical assessments. These will include observations, simulations, case studies, demonstrations and role-plays throughout the duration of the course.

John Henry Institute is responsible for compliance of training and/or assessment and will issue competent students with their AQF certification.

WHAT TO BRING TO CLASS:

- Blue or black pen
- Note book
- Students are to wear closed-in footwear (more information will be provided during orientation)
- Students will be provided with a folder to store course notes

ENTRY REQUIREMENTS:

Although you may enter Certificate II in Hospitality with limited or no vocational experience and without a lower level qualification, you do need to have a level of literacy and numeracy that will help you complete your course.

STUDY PATHWAYS:

Graduates may go onto study higher-level qualifications in the area of hospitality, such as Certificate III in Hospitality | SIT30616, Certificate IV in Hospitality | SIT40416 and even a Diploma of Hospitality Management | SIT50415.

CAREER OPPORTUNITIES:

Successfully securing this qualification provides you with the foundation skills and knowledge you need to start working in the hospitality industry.

Possible job titles include:

- Bar Attendant
- Bottle Shop Attendant
- Café Attendant
- Food and Beverage Attendant
- Front Office Assistant
- Gaming attendant
- Porter
- Room Attendant
- Catering Assistant

WORK PLACEMENT REQUIREMENTS:

No work placement is required to complete this course.

REDUCED AND SUBSIDISED FEES:

As this training is subsidised by the NSW Government Smart & Skilled Program, you may be eligible for subsidised or reduced fees if you meet the below criteria:

- 15 years old or over
- no longer at school
- living or working in NSW
- an Australian citizen, Australian permanent resident, humanitarian visa holder or New Zealand citizen?

The fee you pay will vary depending on your personal circumstances and eligibility for a subsidised place (\$880 to \$1,050), a Fee-Free Scholarship (\$0), a concession (\$160) or an exemption (\$0). The student fee for a Trainee will not exceed \$870.

ADDITIONAL COSTS:

NSW Interim Certificate and NSW Photo Competency Card for RSA and RCG - \$100 (optional)
This fee is set by Liquor and Gaming NSW.

CONTACT:

For more information or if you would like to enrol, please contact the John Henry Institute on 02 6583 2321 or email info@jhi.edu.au